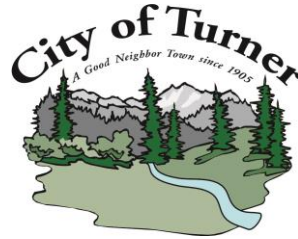


5255 Chicago Street SE
Post Office Box 456
Turner, OR 97392-0456



(503) 743-2155
Fax (503) 743-4010
www.turneroregon.gov

***** WELCOME TO TURNER *****

Water Service: Every month between the 20th and 25th your water meter will be read. All water bills are based on the amount of water your household consumes during the month.

Sewer Service: Sewer charges are based on your winter water consumption (December, January and February of any given year). If the property has no history of water consumption during the winter months, the City will use the city-wide water consumption average to prepare the sewer bill.

Your water and sewer bill will be mailed on the last working day of the month and is payable in full upon receipt. It is considered delinquent after the 15th of the month, at which time a late fee of \$10.00 will be charged. A service fee of \$10 will be charged if the Public Works Department is dispatched to turn off your water service; in addition, a \$10.00 fee will be charged to start water service once it has been disconnected due to non-payment. The account must be paid in full, including all fees, before service is restored. Payment to the account must be made between 9:00 a.m. and 4:00 pm, Monday through Thursday and before 12:30 on Friday (excluding Holidays) for water to be turned on that day. All NSF checks are charged a \$25 fee and payment in cash is expected immediately to avoid shut off.

Water Deposit: Your deposit is maintained on file until you move. If you are moving, please contact City Hall at (503) 743-2155. On the date you request, your meter will be read, the deposit will be credited to your account and a final bill will be prepared. If your account shows a credit balance, a refund will be sent to you or, if there is a balance due, the final bill will be mailed to your new address.

There are a variety of ordinances that govern development standards and property within the City limits of Turner. These ordinances regulate zoning, land use, building, fences, tall grass, nuisances, etc. If you have any questions or concerns, check out the City website at: www.turneroregon.gov or call City Hall at (503) 743-2155.

The following are utility companies or agencies that provide service to Turner residents:

Police and Fire - EMERGENCY ONLY

Northwest Natural Gas	9-1-1 1-800-422-4012
Pacific Sanitation (Garbage)	(503) 393-1031
Portland General Electric	(503) 399-7717 (Salem)
Viser (Telephone and Internet)	(503) 743-0111
Astound Broadband (Telephone, Cable TV & Internet)	1-888-222-5314
Ziply Fiber (Telephone & Internet)	1-866-699-4759
Turner City Hall:	(503) 743-2155
Turner Police Department:	General Business Calls (503) 743-2588
	After Hours Non-Emergency Dispatch 1-877-900-2340
Turner Public Works:	General Business Calls (503) 743-2155
	After Hours/Weekend Dispatch 1-877-900-2340
Turner Fire Department:	General Business Calls (503) 743-2190
	Backyard Burning Information 1-877-982-0011
Burkland Swimming Pool (Seasonal: June-Labor Day)	(503) 743-4311
Turner Elementary School	(503) 749-8060
Cascade Middle School	(503) 749-8030
Cascade High School	(503) 749-8020

Revised: 4/3/2023

ADA Accommodation Provided Upon Request
The City of Turner is an Equal Opportunity Provider and Employer